

# Happy Paws Ranch

## Facility Hours

Monday-Friday 6:00am-7pm Saturday 8:00am-12pm Sunday 12:00am- 3:00pm

### Pick Up Hours

- Day camp pets must be picked up by closing of office hours.
- All Boarded pets must be picked up by 12:00pm Monday through Friday
- Owners of Pets not picked up by 12:00pm will be assessed a \$15.00 late fee.
- Sunday pickup is available between 12pm and 3pm only.

### Vaccinations/Medications

- Happy Paws Ranch requires the following vaccinations to be current and on file for all pets:
- Dogs- Rabies, DHLPPC, and Bordetella
- We recommend all pets be on a flea and heartworm preventative prior to admission.
- Should fleas and/or ticks be found on your pet, Happy Paws Ranch will take the necessary actions for removal and member shall be responsible for the \$5 fee.
- We will gladly accommodate pets with medication needs at no additional charge. A medication release form must be signed.

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### Holiday Boarding Policies

- Happy Paws Ranch observes the following closings and does not allow for pick-up or drop-off on these days:
  - New Year's Day
  - Thanksgiving Day and the following Friday
  - Fourth of July
  - Christmas Day and the following day

### Boarding

- Please bring own food with instructions. One (1) blanket and two (2) toys are allowed per pet. Rawhides or any toys that the dog may choke on are not allowed. We charge \$3 a day if we use our food.
- Beds will be provided at no additional charge.
- Happy Paws Ranch is not responsible for loss or damage to any personal item left with your pet.
- Multiple pet families may share a suite.
- Happy Paws Ranch is not responsible for injuries sustained to pets boarded together. In the event that pets require separation, you will be responsible for additional suite charges.
- Happy Paws Ranch reserves the right to move stressed, temperament, or destructive dogs

### **Day Camp**

- All pets must be evaluated and pre-approved prior to admittance.
- Owners must sign in to day camp at the front desk upon arrival.
- Happy Paws Ranch reserves the right to refuse admittance to any pet displaying aggressive threatening or destructive behavior.
- Pets playing with other animals may receive nicks, scratches, minor injuries, or get dirty during the course of play. Happy Paws Ranch will not be responsible for damages or bathing before pickup.

### **General Policies**

- Happy Paws Ranch reserves the right to deny services to any pet lacking proof of vaccinations, pets displaying signs of untested or potentially contagious symptoms, and/or pets displaying aggressive behavior.
- If during the course of your pet's stay, if Happy Paws Ranch finds injuries which, at our sole discretion, are deemed to be serious, you will be notified immediately. A determination will then be made as to the next course of action.
- In the event of an emergency, Happy Paws Ranch will first try to contact you, your emergency contact, or veterinarian. In the event you or your emergency contact are unable to be reached, Happy Paws Ranch reserves the right to take whatever action it deems necessary for the safety and survival of your pet, including taking the animal to AM/PM pet hospital in Temple.
- If Happy Paws Ranch, at its sole discretion, deems any emergency to be life-threatening, our first priority will be to seek veterinary care. In this event, you may not be notified prior to treatment.
- You assume full financial responsibility for the care and actions of your pet while under the care of Happy Paws Ranch regardless of notification.
- Owners are responsible for any and all damage caused by their pet while on Happy Paws Ranch property. Should your pet harm another pet or person on Happy Paws Ranch property, you shall be held solely liable.

I have read, understand, and agreed to the rule and guidelines outline above pages. I realize that when animals are involved, there is an inherent risk. I hereby release and indemnify Happy Paws Ranch from any and all liability resulting from injury sustained to me, Pet(s), or any person on Happy Paws Ranch property at my invitation. Please note that we take pictures/videos of our Happy Paws guests to post on our website and various social media outlets. Your signature constitutes permission for images of your pet to be utilized by Happy Paws Ranch as we see fit. Happy Paws Ranch reserves the right to modify its operational rules at its sole discretion. In such an event, Happy Paws Ranch may notify you in writing or by general posting in public areas.

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Happy Paws Representative

\_\_\_\_\_  
Date

**Please email completed forms to [happypawsranchtemple@yahoo.com](mailto:happypawsranchtemple@yahoo.com) or deliver in person.**